



Terms and Conditions / Participation Agreement

Confidentiality

All sessions are confidential. You are free to discuss anything with your practitioner and know that your personal information will not be shared. This confidentiality includes all Horses Who Heal personnel.

Please note there are three exceptions to the above confidentiality agreement:

- When disclosure is required to prevent clear and imminent danger to yourself & others.
- When legal requirements demand that confidential material be revealed
- You agree to inform your practitioner if you come under the care of any health care professional such as a psychotherapist, psychologist, counsellor, mental health social worker, psychiatrist or related professional during the course of our EAL/P relationship.

If you are under this type of medical or psychological treatment, please inform your practitioner you are attending EAL/P sessions.

Cancellations/Rescheduling

Rescheduling / cancelling of appointments should be done at least 7 days before the planned date, to avoid a full fee charge. Our practice will attempt to book another client if cancelled with more than 48 business hours notice, to avoid having to charge you.

However, appointments cancelled within 2 business days will automatically incur a cancellation fee. Since our sessions are held outdoor, the practitioner may decide to cancel due to weather conditions. In that case, we will endeavour to reschedule as soon as possible.

Equine Assisted Learning/Therapy (EAL/P)

EAL/P is a specific social-emotional skills building, experiential learning/therapy modality. EAL/P results are not guaranteed. The Client is aware that their outcomes are dependent on their level of commitment and participation throughout the process.

We both:

- Agree to abide by the mutually agreed time frames to complete all commitments
- Agree to ensure we keep appointments
- Agree to honour our commitments to each other

Participation / safety in Sessions:

1. Participation in activities involving horses involves risk of injury, as activities with horses are deemed a significant high-risk activity by our community and legal system.
2. By attending and/or participating in this training or session you knowingly and freely assume all such risks, both known and unknown and you voluntarily enter at your own risk.

Initial here:

